



# ProVenueDatabox™ Internet Ticketing

This course is designed to educate you in how to set up your events for online sales and configure your Gateway module. It aims to show you how to make the booking process a much easier and pleasurable experience for your customers with some hints and tips.

[Download a booking form here.](#)

## Training Sheet

### Internet Ticketing

This course is designed to educate you in how to set up your events for online sales and configure your Gateway module. It aims to show you how to make the booking process a much easier and pleasurable experience for your customers with some hints and tips.

We will start by understanding how the online ticketing process works – from your end customer to the transaction completion. We will then look behind the scenes at how best to rank your seat plans and how you can set up your Gateway module and events to best manage your online ticketing. We will move on to looking at the ProVenueDatabox™ Internet Gateway itself – how it works and how to troubleshoot it if things go wrong! The course will end with looking at some ways in which you might be able to improve the booking process for your customers, such as how to build different links, how to set up your plans for Sell-by-Section and the services that Tickets.com can provide to improve your internet ticketing customer service.

### Who is it for?

Internet Co-ordinator, or whoever is responsible/involved in setting up your online events, or building your links.

### Course Objectives:

- Understand how the process works;
- Event set-up for Online Sales;
- Troubleshooting;
- Improving your customer's online booking experience.

**Location:** Milton Keynes

**Cost:** £140 + VAT per delegate

