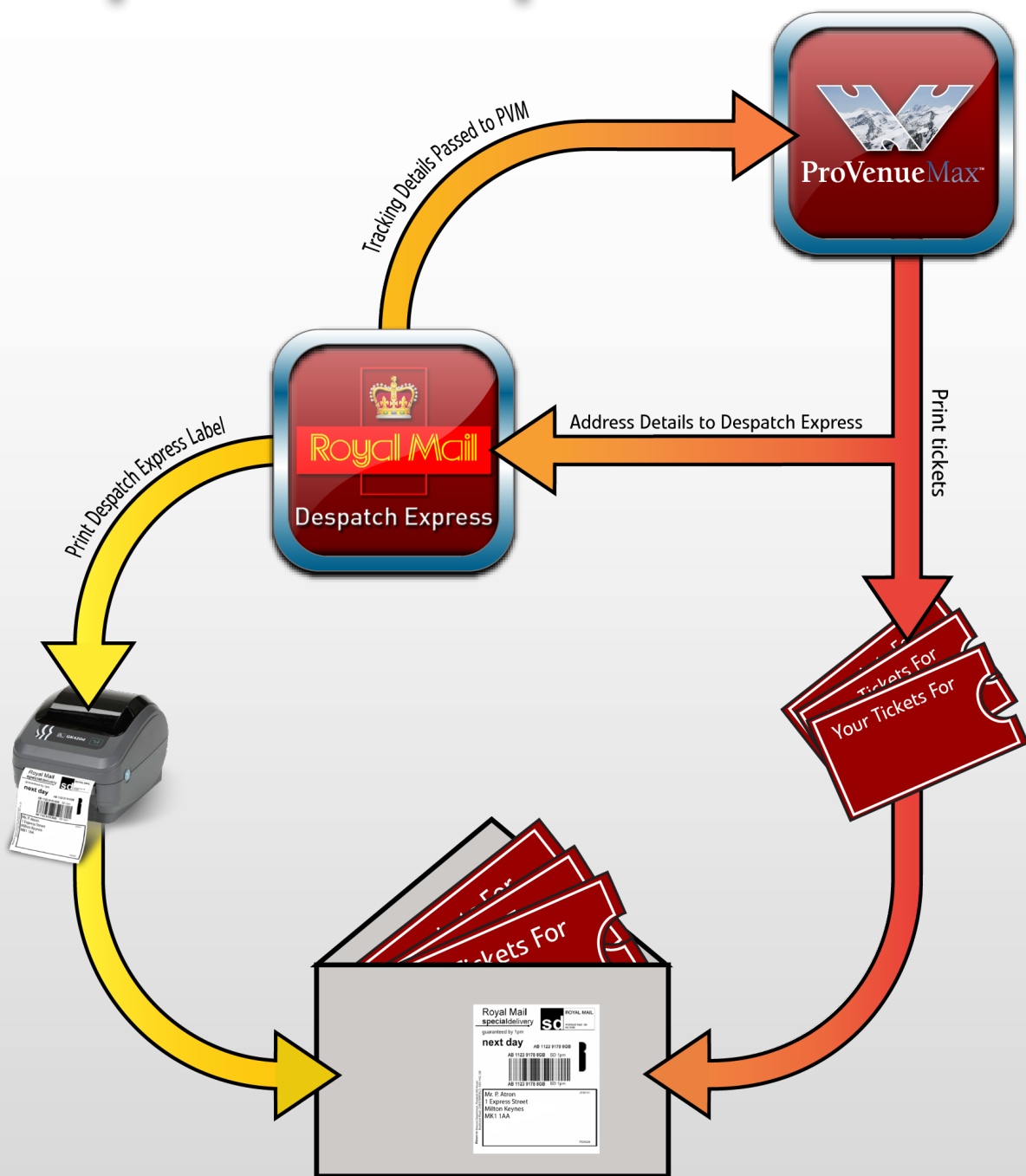


Introducing ProVenueMax™ Despatch Express





ProVenueMax™ - Despatch Express

By adding the Despatch Express functionality to your ProVenueMax™ system you can print the address labels and the tickets at the same time. Put the tickets in an envelope, put the label on the envelope and send it.

Product Highlights

What is Despatch Express?

Despatch Express is a label production tool for Royal Mail's tracked inland and international services. It increases efficiencies by producing address labels with integrated barcodes, PPI's, and return addresses; and automatically sends billing information to Royal Mail saving you time.

Ease of use

Print tickets and address labels at the same time.

This solution allows you to print address labels at the same time you print tickets. Just complete the transaction choosing the Despatch Express option and tickets and label will be printed. No more separate franking necessary!

Track

Track individual post items with one click.

When you print the label, tracking details are created in the Despatch Express application and sent to PVM. One click on the track button in PVM in the patron's account will take you straight to the tracking information of a particular item on the Royal Mail web site.

Selected performances

Available for the performances that you choose.

Make Despatch Express available only for the performances that you want it to be available for.

Single sales or batch printing

Print labels and tickets in singles or batches.

The solution also allows you to batch print your tickets and labels. Tickets and labels are printed in the same order making fulfilment easy and efficient.

Report on printed labels

The Despatch Express Reporting Script.

The solution allows you to report on printed labels matched on a performance restriction, and/or a user restriction.

Supported Royal Mail Services

This solution will enable you to automatically create labels for the following Royal Mail Services:

- Special Delivery™ 9:00am
- Special Delivery™ Next Day
- Royal Mail Tracked™
- Standard Tariff Letters First Class or Second Class with Recorded
- Packetpost™ First Class or Second Class with Recorded
- Several International Options

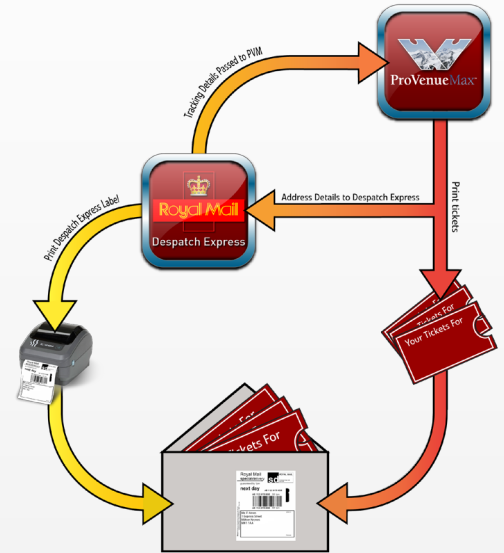


Figure 1: ProVenueMax™ - Despatch Express



Figure 2: Example Label

'We are very pleased with what's been achieved. Our customer service has improved and we're able to confirm with customers their tracking number immediately, whereas previously we had to search through Special Delivery books which was time-consuming and not very customer-friendly.'
Graham Smith, Head of Ticketing - Chelsea FC

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